

AIOS Retail Free Trial & SaaS Agreement

Version 1.0 – Effective May 2025

This Free Trial & SaaS Agreement (“Agreement”) is entered into by and between:

The Provider, with its principal office located at 4500 Mercantile Plaza Suite 300, Fort Worth, TX 76137 (“Provider” or “AIOS Retail”)

and

_____, with its principal office located at _____
 (“Merchant” or “User”).

WHEREAS, Provider offers a software platform known as AIOS Retail – designed to support General Retail businesses via a cloud-enabled Point-of-Sale solution;

NOW, THEREFORE, in consideration of the mutual covenants set forth herein, the parties agree as follows:

1. Free Trial Overview

AIOS Retail provides a 14-day free trial that grants merchants full access to our entire POS platform, including all available modules. During the pilot period, there are no limits on user seats or feature access. However, these terms are subject to change as the platform evolves.

Included Modules (Pilot Access):

- POS & Checkout, Sales Reporting, Age Verification
- CRM & Loyalty Tools
- Inventory Management & Low Stock Alerts
- Product Import/Export
- Promotions & Marketplace
- E-commerce Setup (Enterprise Plan)
- Route Optimization (Enterprise Plan)
- SMS & Email Marketing Tools
- Basic HR & Bookkeeping (Planned Features)

2. Transition to Paid Plans

At the end of the 14-day trial:

- Your account will be auto-enrolled into the plan selected at signup:
 - Starter Plan – \$59/month (includes 2 users)
 - Premium Plan – \$99/month (includes up to 5 users)
 - Enterprise Plan – \$149/month (includes up to 10 users)
- Subscription fees are billed monthly and non-refundable once the billing cycle starts.
- Feature access and module limits will be enforced based on your plan tier.

3. Future User & Module Restrictions

Currently, pilot users receive full access. However, user roles and module access will be limited based on plan tiers in the future:

Plan	Users Included	Feature Scope
Starter	1 Manager + 1 Cashier	Core POS, CRM Basic, Manual Inventory
Premium	2 Managers + 3 Cashiers	OCR, Auto-Restock, Advanced CRM
Enterprise	10 Users + Custom Roles	E-commerce, Route Optimizer

AIOS Retail reserves the right to adjust access tiers as features mature and development progress.

4. Payment Terms

- Monthly billing begins after trial expiration.
- Payments are processed via the card on file.
- Chargebacks for used services during trial or subscription are not permitted.

5. Cancellation Policy

- You may cancel during your trial via the AIOS Retail settings to avoid charges.
- Cancellations after billing must occur before the next cycle to avoid renewal.
- Account data is retained for 30 days post-cancellation unless otherwise requested.

6. Branding & Compliance

- AIOS Retail branding is embedded by default (e.g., receipts, app footers).
- While-labeling is available under custom enterprise terms.

7. Legal & Governing Law

This Agreement is governed by the laws of the State of Texas, USA. By using AIOS Retail, you confirm that you have read, understood, and agreed to the terms.

IN WITNESS WHEREOF

The parties have executed this Agreement as of the Effective Date.

Signed for and on behalf of the Client:

Name: _____

Title: _____

Company: _____

Signature: _____

Date: _____